

Sergei Kovalenko

Senior Systems Analyst

Kazakhstan · Open to relocation to Canada

serge@kovadi.me · <https://www.linkedin.com/in/teaminds/>

Professional Summary

15+ years in the IT industry, including 7+ years in systems analysis for B2B software. Design workflows and integrations connecting government systems, banks and other participants in electronic document exchange and real estate transactions. Translate business needs into technical specifications and support development through release. Combine hands-on analysis with team coordination, backlog planning and product analysis using SQL and Python.

Professional Experience

SKB KONTUR

B2B software company · May 2019–Present

Diadoc

Senior Systems Analyst and Feature Lead · December 2025–Present

- Lead systems analysis and coordinate a six-person team integrating banking services into an electronic document exchange platform.
- Define system behaviour and development requirements with business stakeholders, developers, designers and QA.
- Organise the backlog, estimate effort with the team and adjust delivery priorities as requirements and feedback change.
- Helped the team reduce lead time for comparable tasks from 2–4 months to around two weeks, measured from backlog entry to release.

Kontur Real Estate

Systems Analyst; Senior Systems Analyst from April 2024 · May 2019–December 2025

- Designed workflows and integration requirements linking the government property registry with other transaction participants, including banks. Analysed specifications, electronic document formats and APIs; documented data exchanges and interaction sequences.
- Defined the integration logic for the first release of secure property payments, linking the reservation of buyer funds to submission of registration documents. Worked with bank IT teams to clarify API behaviour and controls; the first release went live.
- Led analysis and supported development of electronic mortgage document creation and registration for banks and property developers.
- Introduced weekly product analytics reports showing customer activity and adoption of new features, with charts and explanations for developers and business colleagues.
- Worked with researchers to investigate subscription non-renewals, prioritise problems using RICE and estimate the effort needed to address them.

KONTUR-LITE

Independent web development agency · December 2017–March 2019

Project Manager

- Managed 50–100 concurrent web projects across all stages, including the project queue, client approvals, development and handover.
- Defined solutions, estimated effort and cost, and scheduled work across developers, designers and content staff.
- Resolved competing deadlines and resource demands, coordinating priorities with sales and the production team.

EARLIER IT EXPERIENCE

Rinet / Sibnet.ru, Sibset, Yandex and Novotelecom · 2007–2017

Product and project management at Rinet / Sibnet.ru and Sibset; earlier community-management roles at Yandex, Rinet and Novotelecom. Planned web service development and organised launches of forum communities, a blogging service and moderation tools at Sibnet.ru.

Skills

Systems analysis: Requirements gathering and analysis, integration design, API documentation analysis, interaction flows, technical specifications.

Delivery: Stakeholder communication, backlog prioritisation, effort estimation, cross-functional team coordination, Scrum, Kanban, RICE.

Tools: SQL, Python, Jupyter Notebook, Redash, ClickHouse, MongoDB, Plotly, Git, Jira, YouTrack, Confluence.

Education

Five-year university programme, 2002–2007.

Canadian equivalency: Master's degree (World Education Services credential assessment).

Languages

English — Advanced (CEFR C1); IELTS General Training, overall band 7.5, July 2026.

Russian — Native.